



SHIFTBOARD SOLUTION

SMARTER WORKFORCE SCHEDULING

Optimize Your Workforce

Reduce Overtime and Labour Costs

Lower labour costs through optimized shift assignments, reduced overtime, and more productive managers and schedulers.

- Minimize overtime and total labour costs by automating business rules into the schedule creation process.
- Ensure ideal worker is assigned based on a wide range of parameters like seniority, credentials, location, and cost.
- Automate repetitive scheduling tasks, freeing up managers and schedulers to focus on higher value activities.

On average, customers reduce overtime by

51%

Ensure Schedule Accuracy and Compliance

Reduce over-staffing expenses, avoid unexpected compliance violations, and staff to meet service needs.

- Automate shift creation and assignment based on the rules and regulations that govern your business.
- Improve schedule accuracy by better aligning customer demands with available and qualified labour.
- Restrict shift assignment to only those workers who meet the shift requirements and have up-to-date credentials.

On average, customers reduce labour turnover by

40%

Improve Worker Retention and Satisfaction

Real-time communication tools and greater schedule visibility empower workers to achieve better work/life balance.

- Keep your workforce in the know with real-time schedule updates through mobile apps, email, and SMS text messages.
- Allow workers to sign-up for shifts, enabling schedulers to quickly find and replace call-outs with those who want to work.
- Enable self-service scheduling by allowing workers to pick up shifts, trade shifts, clock-in, and set their availability.

On average, customers increase schedule creation efficiency by

53%

Shiftboard Platform



Labor Planning



Resource Readiness



Scheduling



Communication & Change Management



Time & Attendance



Reports & Analytics



Labour Planning

Maintain critical workforce information in one central record of truth.

- Labour forecasting
- Labour availability
- Worker profile management



Communication/Change Mgmt

Avoid last-minute scrambles by keeping your organization up-to-date about real-time changes.

- Broadcast messages
- Automatic shift notifications
- Pickup & trade shifts



Resource Readiness

Onboard new employees and track their progress so you know when they are ready to work.

- Applicant tracking
- Onboarding
- Credential management



Time & Attendance

Track your workforce activity with a centralized time clock and associated payroll reports.

- Mobile-friendly clock-in/out tools
- Real-time clock-in visibility
- Time card approval



Scheduling

Quickly create more accurate schedules while automating your manual scheduling tasks.

- Intelligent auto assignment
- Compliance checking
- Sign-up & standby lists



Reports & Analytics

Improve budgets and planning with a wide selection of report and data export options.

- Shift data reports
- Time keeping reports
- Financial reports



More Than Just Great Software

Our Customer Success team is here to work with you to discover the best scheduling practices for your organization. With multiple implementation and support packages available, we will help you find the right path towards adopting an optimized scheduling solution.